

GOVERNMENT OF ASSAM
OFFICE OF THE COMMISSIONER OF TAXES ::: ASSAM :::: KAR BHAWAN
DISPUR, GUWAHATI

NOTIFICATION

No. CTS-81/2007/416

Dated Dispur, the 1st November, 2016.

In pursuant to the Assam Ease of Doing Business Act, 2016(Assam Act V of 2016), the following actions under the Taxation Department are notified for improving the efficiency of the service delivery:

- 1) List of all approvals with details of fees, required documents, time frame, application forms as per Annexure-I (<http://www.tax.assam.gov.in>).
- 2) **Grievance Redressal System:**
 - a) Nodal Officer : Shri Ronit Roy, Inspector of Taxes, Kar Bhawan
 - b) Control Room No. : 0361-2232513
 - c) Online Grievance portal : <http://www.tax.assam.gov.in>

↓

Contact us

↓

Post feedback

- 1) **Ease of Doing Business Nodal Officer:** Shri Gautam Dasgupta, Deputy Commissioner of Taxes, Guwahati Zone-B.
- 2) **Punitive Action on Officer for Non-Compliance:** Disciplinary action under Assam Services (Discipline & Appeal) Rules, 1964.
- 3) **Application Procedure:** Online through the portal of the department <http://www.tax.assam.gov.in>. More details in Annexure-II. Applicant can download the approval from departmental portal.
- 4) **List of Acts, Rules, Notifications, Circulars, Rates of taxes, clarifications:** Available at departmental portal <http://www.tax.assam.gov.in>.
- 5) **Appeal procedure:** Appeal can be filed in writing to the Commissioner of Taxes, Assam.

Contd...p/2.

Q

- 6) **List of Self-Certification:** Applicant can give self certification in returns, challans, certificates, and any other relevant documents.


Sd/-
(Anurag Goel)
Commissioner of Taxes, Assam,
Guwahati-6.

Memo No. CTS-81/2007/416-A

Dated Dispur, the ^{1st} November, 2016.

Copy to:-

- 1) The Additional Chief Secretary to the Government of Assam, Finance Department, Dispur, Guwahati-6 for favour of kind information.
- 2) The Commissioner & Secretary to the Govt. of Assam, Finance (Taxation) Deptt., Dispur, Guwahati-6 for favour of kind information.
- 3) The Commissioner & Secretary to the Govt. of Assam, Industries & Commerce Deptt., Dispur, Guwahati-6 for favour of kind information.
- 4) The Addl. Commissioner of Taxes/ Joint Commissioners of Taxes (All), Head Office for information.
- 5) The Deputy Commissioner of Taxes (All) for information and necessary action.
- 6) The Assistant Commissioner of Taxes/ Superintendent of Taxes (All) for information and necessary action.
- 7) Circular file.


Commissioner of Taxes, Assam,
Guwahati-6.

ANNEXURE –I

LIST OF ALL APPROVALS, REGISTRATION, LICENCESE, RENEWALS & REPORTS
DEPARTMENT OF FINANCE (COMMISSIONERATE OF TAX)

SL NO	LIST OF PRE EASTABLISHMENT APPROVALS	REMARK
	LIST OF PRE OPERATION APPROVALS	
1.	The Assam Amusement and Betting Tax - Form- XIX A [Application for permission to operate cable television network]	
2.	The Assam Amusement and Betting Tax - Form- XX [Permission to operate cable television Network]	Security u/s 4A and Rule 25A as determined by the prescribed authority. Circular No: 13/2016
3.	The Central Sales Tax - Form-A	A fee of rupees twenty five in the form of court fee stamp as per CST Rule, 1957 Rule 4(3) Circular No 15/2016
4.	The Central Sales Tax - Form-B [Certificate of registration]	
5.	The Assam Entry Tax - Form-ET-1 [Application for Registration]	
6.	The Assam Entry Tax - Form-ET-2 [Certificate of Registration]	Security as maybe determined by the prescribed authority as per Rule 3 (3) of the AET Rules, 2008 Circular No 15/2016
7.	The Assam Entry Tax - Form-ET-7 [Application by an importer of motor vehicle]	

8.	The Assam Entry Tax - Form-ET-8 [Certificate to an importer of motor vehicle]	Tax payable as determined by the prescribed authority as per Rule 8 (2) Circular No 15/2016
9.	The Assam Taxation (On Specified Lands) - Form- 4 [Application for registration]	
10.	The Assam Taxation (On Specified Lands) - Form- 5 [Registration certificate]	
11.	The Value Added Tax - Form-2 [APPLICATION FOR REGISTRATION]	Rupees 100.00 under Rule 13 (7)
12.	The Value Added Tax - Form-3 [CERTIFICATE OF REGISTRATION]	
13.	The Value Added Tax - Form-4 [APPLICATION FOR GENERAL REGISTRATION NUMBER (GRN)]	
14.	The Value Added Tax - Form-5 [CERTIFICATE OF REGISTRATION]	
15.	The Value Added Tax - Form-10 [APPLICATION FOR REGISTRATION OF TRANSPORTER]	Rupees 100.00 under per Rule 16 (5)
16.	The Value Added Tax - Form-11 [CERTIFICATE OF REGISTRATION FOR TRANSPORTER]	
17.	The Value Added Tax - Form-ANNEXURE . I [APPLICATION FOR PERMISSION TO PAY COMPOSITION AMOUNT UNDER THE "COMPOSITION SCHEME FOR MARBLE DEALERS.]	
18.	The Value Added Tax - Form-ANNEXURE . I [APPLICATION FOR PERMISSION TO PAY COMPOSITION AMOUNT UNDER THE "COMPOSITION SCHEME FOR DEALERS DEALING IN POTATO, ONION AND GARLIC.]	
19.	The Value Added Tax - Form-ANNEXURE . I [APPLICATION FOR PERMISSION TO PAY COMPOUND AMOUNT OF TAX AS PROVIDED IN THE "COMPOSITION SCHEME FOR RETAIL DEALERS"]	
20.	The Value Added Tax - Form-ANNEXURE . I [APPLICATION FOR PERMISSION TO PAY COMPOSITION AMOUNT UNDER THE "COMPOSITION SCHEME FOR SWEET MEAT SHOP, RESTAURANT AND EATERIES"]	
21.	The Value Added Tax - Form-FORMAT . WC I [APPLICATION FOR PERMISSION TO PAY COMPOSITION AMOUNT UNDER THE "COMPOSITION SCHEME FOR WORKS CONTRACT"]	
22.	The Value Added Tax - Form-FORMAT . WC II [APPLICATION FOR PERMISSION TO PAY COMPOSITION AMOUNT UNDER THE "COMPOSITION SCHEME FOR WORKS CONTRACT"]	
23.	The Assam Tax on Luxuries (Hotels and Lodging Houses) - Form- 1 [Application for Registration]	Application fee of Rs 25 in the form of court fee under Rule 3
24.	The Assam Tax on Luxuries (Hotels and Lodging Houses) - Form- 2 [Registration Certificate]	
LIST OF POST COMMENCEMENT APPROVALS		

25.	The Value Added Tax - Form-33 [FORM OF APPLICATION FOR ALLOTMENT OF TAX DEDUCTION ACCOUNT NUMBER]	
26.	The Assam Professions, Trades, Callings and Employments Taxation - Form- I [Application for Certificate of Registration / Amendment of Certificate of Registration]	
27.	The Assam Professions, Trades, Callings and Employments Taxation - Form- IA [Certificate of Registration]	
28.	The Assam Professions, Trades, Callings and Employments Taxation - Form- II [Application for a Certificate of Enrolment / Amendment of Certificate of Enrolment]	
29.	The Assam Professions, Trades, Callings and Employments Taxation - Form- IIA [Certificate of Enrolment]	
30.	The Assam Professions, Trades, Callings and Employments Taxation - Form- II-C [Certificate to be furnished by a person who is simultaneously in employment of more than one employer]	
	OTHER APPROVALS, RETURNS & RENEWALS	
31.	The Assam Amusement and Betting Tax - Form- I-B [Daily sale report]	
32.	The Assam Amusement and Betting Tax - Form- I-E [Complimentary tickets]	The Entertainment tax as determined by the prescribed authority under Sec 3 (5)
33.	The Assam Amusement and Betting Tax - Form- II [Statement of tickets sold]	
34.	The Assam Amusement and Betting Tax - Form-III / IV [Return of persons admitted by mechanical contrivance / Return of complimentary tickets]	
35.	The Assam Amusement and Betting Tax - Form- V [form of certificate prescribed under rule 20]	
36.	The Assam Amusement and Betting Tax - Form- XVII [Return for submission to the prescribed officer]	
37.	The Assam Amusement and Betting Tax - Form-XVIII [Return of cinematograph exhibition]	
38.	The Assam Amusement and Betting Tax - Form- XIX [Return of cinematograph exhibition]	
39.	The Assam Amusement and Betting Tax - Form- XXI [Monthly Return submitted by operators of cable television network]	
40.	The Assam Amusement and Betting Tax - Form- XXII [Monthly return submitted by operators of hotels having their own cable television network]	
41.	The Assam Amusement and Betting Tax - Form- XXIII [Information for holding an Entertainment with sale of tickets for admission]	
42.	The Assam Amusement and Betting Tax - Form- XXIV [Information for holding an Entertainment where admission is otherwise than through open sale of tickets]	
43.	The Assam Amusement and Betting Tax - Form-XXV [RETURN OF CINEMATOGRAPH EXHIBITION]	

44.	The Assam Amusement and Betting Tax - Form- XXVI [RETURN TO BE FURNISHED BY THE PROPRIETOR]	
45.	The Central Sales Tax - Form-III [Return of Turnover]	
46.	The Central Sales Tax - Form-V [Form of Appeal]	
47.	The Central Sales Tax - Form-V A [Form of Appeal]	A fee of rupees 10.00 in the means of court fee stamp under rule 13 (2)
48.	The Central Sales Tax - Form-XI [DESPATCH NOTE]	
49.	The Assam Entry Tax - Form-ET-5 [Annual return of turnover]	
50.	The Assam Taxation (On Specified Lands) - Form- 1 [Intimation about quantum of advance tax due according to estimation of owner]	Advance tax as per record estimate under Rule 7
51.	The Assam Taxation (On Specified Lands) - Form- 6 [Return]	
52.	The Value Added Tax - Form-7 [APPLICATION FOR REFUND OF SECURITY]	
53.	The Value Added Tax - Form-8 [APPLICATION FOR AMENDMENT/CANCELLATION OF REGISTRATION CERTIFICATE]	Rupees 50/- under Rule 60 (1)
54.	The Value Added Tax - Form-9 [INFORMATION TO BE FURNISHED BY THE TRANSFEREE]	
55.	The Value Added Tax - Form-13 [TAX RETURN]	
56.	The Value Added Tax - Form-14 [ANNUAL RETURN OF TURNOVER]	
57.	The Value Added Tax - Form-18 [APPLICATION FOR REFUND OF THE FORFEITED AMOUNT]	
58.	The Value Added Tax - Form-30 [APPLICATION FOR GRANT OF A CERTIFICATE UNDER CLAUSE (b) OF SUB-SECTION (1) OF SECTION 47, FOR NO DEDUCTION OF TAX OR DEDUCTION OF TAX ON A LOWER AMOUNT]	
59.	The Value Added Tax - Form-31 [CERTIFICATE UNDER SUB-SECTION (1) (b) OF SECTION 47,RELATING TO DEDUCTION OF TAX SOURCE OR NO DEDUCTION ,AS THE CASE MAY BE]	
60.	The Value Added Tax - Form-32 [FORM OF PARTICULARS TO BE SUBMITTED BY THE CONTRACTEE]	
61.	The Value Added Tax - Form-34 [TAX DEDUCTION ACCOUNT NUMBER (TAN) CERTIFICATE UNDER ASSAM VALUE ADDED TAX ACT,2003]	
62.	The Value Added Tax - Form-35 [FORM OF RETURN TO BE FURNISHED BY A PERSON RESPONSIBLE FOR DEDUCTION OF TAX AT SOURCE]	
63.	The Value Added Tax - Form-41 [APPLICATION FOR REFUND OF INPUT TAX CREDIT]	
64.	The Value Added Tax - Form-42 [APPLICATION FOR REFUND]	
65.	The Value Added Tax - Form-43 [APPLICATION FOR REFUND BY EXPORTERS]	

66.	The Value Added Tax - Form-56 [CERTIFICATE OF EXPORT]	Rupees 2/- per leaf under Rule 61 (1)
67.	The Value Added Tax - Form-60 [BILL OF SALE]	Rupees 2/- per leaf under Rule 61 (1)
68.	The Value Added Tax - Form-61 [DELIVERY NOTE]	Rupees 2/- per leaf under Rule 61 (1)
69.	The Value Added Tax - Form-62 [ROAD PERMIT]	Rupees 2/- per leaf under Rule 61 (1)
70.	The Value Added Tax - Form-63 [TAX CLEARANCE CERTIFICATE]	
71.	The Value Added Tax - Form-64 [TRANSIT PASS]	Rupees 2/- per leaf under Rule 61 (1)
72.	The Value Added Tax - Form-74 [APPLICATION FOR FURNISHING OF CERTAIN INFORMATION]	
73.	The Value Added Tax - Form-76 [APPLICATION FORM FOR DETERMINATION OF DISPUTED QUESTION UNDER SECTION 105]	Rs.100/- per disputed question under Sec 105 Rule 57
74.	The Value Added Tax - Form-78 [REVISSION PETITION FIELD UNDER SECTION] 82	Minimum rupee 200 or Maximum rupees 500 under sec 62 (1)
75.	The Value Added Tax - Form-ANNEXURE .I [COMPOSITION SCHEME FOR BRICKS DEALERS STATEMENT OF PAYMENTS]	
76.	The Value Added Tax - Form-ANNEXURE . III [MONTHLY STATEMENT FORMAT FOR MARBLE DEALERS]	
77.	The Value Added Tax - Form-ANNEXURE . III [MONTHLY STATEMENT FORMAT FOR POTATO, ONION AND GARLIC DEALERS]	
78.	The Value Added Tax - Form-FORMAT- RD I [TAX RETURN FORMAT FOR RETAIL DEALERS]	
79.	The Value Added Tax - Form-ANNEXURE . II [TAX RETURN FORMAT FOR SWEET MEAT SHOP, RESTAURANT AND EATERIES]	
80.	The Value Added Tax - Form-FORMAT . WC III [FORM OF RETURN TO BE FURNISHED BY A CONTRACTOR OPTING FOR COMPOSITION SCHEME]	
81.	The Assam Agricultural Income Tax - Form-A [Plantation development]	
82.	The Assam Agricultural Income Tax - Form-B [Plantation Development fund scheme receipt for deposit]	

83.	The Assam Agricultural Income Tax - Form-C [Plantation Development Fund Scheme]	
84.	The Assam Agricultural Income Tax - Form-D [Application for withdrawal under paragraph of the Scheme]	
85.	The Assam Agricultural Income Tax - Form-E [Plantation Development Fund Scheme Application for closing of account]	
86.	The Assam Agricultural Income Tax - Form-I [Agricultural Form]	
87.	The Assam Agricultural Income Tax - Form-I [Application under Section 5]	
88.	The Assam Agricultural Income Tax - Form-I [Engineers certificate in respect of the Investment]	
89.	The Assam Agricultural Income Tax - Form-II [Agricultural Exemption Certificate Form]	
90.	The Assam Agricultural Income Tax - Form-II [Statement on Investment on Plant & Machinery]	
91.	The Assam Agricultural Income Tax - Form-III [Intimation Form]	
92.	The Assam Agricultural Income Tax - Form-III [Certificate of Settlement issued under sub-section (1) of section 8]	
93.	The Assam Agricultural Income Tax - Form-III [Declaration by the assessee]	
94.	The Assam Electricity Duty - Form- AED-3 [Return]	
95.	The Assam Electricity Duty - Form-AED-6 [Appeal to the Assistant Commissioner of Taxes]	
96.	The Assam Professions, Trades, Callings and Employments Taxation - Form- III [Return]	
97.	The Assam Professions, Trades, Callings and Employments Taxation - Form- III-A [Application for permission to furnish returns covering quarter, six months or a year]	
98.	The Assam Tax on Luxuries (Hotels and Lodging Houses) - Form- 3 [Application for cancellation of registration certificate Return]	
99.	The Assam Tax on Luxuries (Hotels and Lodging Houses) - Form- 6 [Application for refund of forfeited tax under section 16]	
100.	The Assam Tax on Luxuries (Hotels and Lodging Houses) - Form- 4 [Return]	
101.	The Assam Industries (Tax Exemption) Scheme, 2015 (Annexure-IX) Application Form for grant of Certificate of Entitlement	

Annexure-II

**FEEDBACK/ GRIEVANCE REDRESSAL
MODULE WORKFLOW**

For any grievance or feedback like complaint, suggestion or any queries at first dealer need to visit to our website www.tax.assam.gov.in . Then click on the tab “Feedback/ Contact us”

The screenshot displays the website for the Government of Assam, Commissionerate of Taxes. The browser address bar shows the URL 10.79.1.225/AssamTimsInfo/index.html. The page header includes the government logo and a banner image. A blue navigation bar contains the following tabs: Home, Acts, Rules, Schedules, Tax Rates, Forms, Notifications, Clarifications, and Circulars. On the left side, there is a vertical menu with the following items: e-Services, Dealer Search, Statutory Form Search, User Manual, About Us, Feedback/Contact us, Links of Related sites, Industrial Concession, Composition Schemes, GST, RTI, Right to Public Service, Liquidation of arrear dues, and New ACT. Below this menu, there are links for Budget Speech, Budget Highlights, and Budget Annexures, each marked with a 'NEW' tag. The main content area features a large 'e-COMMERCE' logo with a globe graphic and a photograph of a busy market street. On the right side, there are several content boxes: 'Information' with a notice about PAN number updates, 'Additional Site 1' and 'Additional Site 2' links, 'GST' with a 'GST Overview' link, 'Model Draft GST Law', and 'Stake Holder Consultation on GST'; 'Goods and Services Tax- Draft Rules and Formats' marked as 'NEW'; and 'Tender Notice' with links for 'NEW Supply of Computer Consumables', 'NEW Cancellation of E-Tender', and 'NEW Shortlisted Consultancies for GST Readiness...'. The Windows taskbar at the bottom shows the start button, several application icons, and the system tray with the time 11:41.

In “**Feedback/ Contact us**” the below screen will appear, here the dealer can post their feedback by clicking on “**Post Feedback**” and view their feedback or any queries response in “**View Feedback**” option.

The screenshot displays a web browser window with the URL 10.79.1.225/AssamTimsInfo/content/contact_us.html. The page header features the logo of the Government of Assam and the Commissionerate of Taxes, along with a map of Assam and a traditional scene. The main navigation bar includes links for Home, Acts, Rules, Schedules, Tax Rates, Forms, Notifications, Clarifications, and Circulars. The 'Contact Us' section is highlighted, showing a sidebar menu with options like e-Services, Dealer Search, and Feedback/Contact us. The main content area contains the following information:

Contact Us

[Post Feedback](#) [View Feedback](#)

COMMISSIONERATE OF TAXES
GOVT. OF ASSAM
KAR BHABAN
GANESHGURI, GUWAHATI
ASSAM, INDIA

PIN : 781 006

PHONE : +91 0361-2232513, +91 0361-2232670
FAX : +91 0361-2232677

HELPDESK NUMBER: +91 0361-2232661, +91 0361-2232664, +91 0361-2232663, +91 0361-2232619

E-MAIL :: cot@assam.gov.in

Commissionerate of Taxes values your suggestions in its endeavour to provide better services to the citizens of Assam. You are also welcome to lodge any [complaints](#) / [suggestions](#) online or email us your queries.

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In **“Post Feedback”** option dealer will get the below screen, where he/she needs to fill their name, address, email id, phone number after that he/she need to select the type of message (complaint, suggestion or query) from the drop down menu as shown below. Then the dealer need to type the message or the details of the complaint in the **“Message”** box below.

Dept. of Sales Tax | Commissionerate of Taxes | Amrin

10.79.1.225/AssamTIMS/postFeedback.jsp

GOVERNMENT OF ASSAM
COMMISSIONERATE OF TAXES

Post Feedback

NAME* : RAJESH SHARMA

ADDRESS* : GANESHGURI, DISPUR, GHY-781006

EMAIL* : rajesh456@gmail.com
[Please provide us with a valid email address]

PHONE* : 9876543210

TYPE OF MESSAGE* : --select--

MESSAGE* :
Complaint
Suggestion
Query

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Last updated on 7 th October 2010

After filling all the details then the dealer need to click on submit button to lodge his/her grievance/feedback. The alert will go to the user having “Feedback Administrator” role in system.

Dept. of Sales Tax | Commissionerate of Taxes | Amrin

10.79.1.225/AssamTIMS/postFeedback.jsp

GOVERNMENT OF ASSAM
COMMISSIONERATE OF TAXES

Post Feedback

NAME* : RAJESH SHARMA

ADDRESS* : GANESHGURI, DISPUR, GHY-781006

EMAIL* : rajesh456@gmail.com
[Please provide us with a valid email address]

PHONE* : 9876543210

TYPE OF MESSAGE* : Complaint

MESSAGE* : TCC not issued by unit office (unit office name) even after 15 days.

Submit Reset

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Last updated on 7 th October 2010

Also “**Query ID**” will get generated for the dealer for further reference to check or to track their feedback from “**View Feedback**”. Dealer can take the print out of the Query ID by clicking on “**Print** ” option then close the menu.

The screenshot shows a web browser window with the following elements:

- Browser tabs: "Dept. of Sales Tax" and "Commissionerate of Taxes -".
- Address bar: "10.79.1.225/AssamTIMS/PostFeedbackSevlet".
- Page header: "GOVERNMENT OF ASSAM COMMISSIONERATE OF TAXES" with a map of Assam and a photograph of people in a field.
- Content area: A blue-bordered box containing the text "Your Query ID: 22324" and two buttons labeled "Print" and "Close".
- Page footer: "Copyright © Commissionerate of Taxes, Govt. of Assam, 2010. Disclaimer. Last updated on 7 th October 2010".

To check response on any of the feedbacks, complaints etc dealer needs to visit our website www.tax.assam.gov.in , then click on the tab “Feedback/ Contact us” where they will get “View Feedback” option.

The screenshot shows a web browser window with the URL 10.79.1.225/AssamTimsInfo/content/contact_us.html. The page header features the logo of the Government of Assam and the Commissionerate of Taxes, along with a map of Assam and a traditional Assamese scene. The main navigation bar includes links for Home, Acts, Rules, Schedules, Tax Rates, Forms, Notifications, Clarifications, and Circulars. A left sidebar contains a menu with items like e-Services, Dealer Search, Statutory Form Search, User Manual, About Us, Feedback/Contact us, Links of Related sites, Industrial Concession, Composition Schemes, GST, RTI, and Right to Public Service. The main content area is titled 'Contact Us' and contains the following information:

- Post Feedback** (with a plus icon) and **View Feedback** (with a plus icon)
- COMMISSIONERATE OF TAXES**
GOVT. OF ASSAM
KAR BHABAN
GANESHGURI, GUWAHATI
ASSAM, INDIA
- PIN : 781 006
- PHONE : +91 0361-2232513, +91 0361-2232670
FAX : +91 0361-2232677
- HELPDESK NUMBER: +91 0361-2232661, +91 0361-2232664, +91 0361-2232663, +91 0361-2232619
- E-MAIL :: cot@assam.gov.in
- Commissionerate of Taxes values your suggestions in its endeavour to provide better services to the citizens of Assam. You are also welcome to lodge any **complaints / suggestions** online or email us your queries.

At the bottom of the page, there is a footer with the text: Copyright © Commissioner of Taxes, Govt. of Assam, 2010. [Disclaimer](#) Last updated on 25th November 2013.

After clicking on “**View Feedback**” the below screen will appear where the dealer need to type their “**Query ID**” , then click on submit.

The screenshot shows a web browser window with the following elements:

- Browser Tabs:** Three tabs are open, all titled "Commissionerate of Taxes".
- Address Bar:** The URL is "10.79.1.225/AssamTIMS/feedbackTracking.jsp".
- Page Header:** On the left, the logo of the Government of Assam and the text "GOVERNMENT OF ASSAM COMMISSIONERATE OF TAXES" are displayed. On the right, there is a banner image showing people in a field.
- Form:** A central form with a blue border contains the text "Please put on your Query ID" followed by a text input field containing "22324" and a "submit" button.
- Page Footer:** A blue bar at the bottom contains the text "Copyright © Commissionerate of Taxes, Govt. of Assam, 2010. Disclaimer" and "Last updated on 7 th October 2010".
- Taskbar:** The Windows taskbar at the bottom shows the Start button, several application icons, and the system tray with the time "13:23".

As the dealer click on submit button the following screen will appear where he/she can check their query status (In the below screen, status is “open” as no response has given by concerned unit officer).

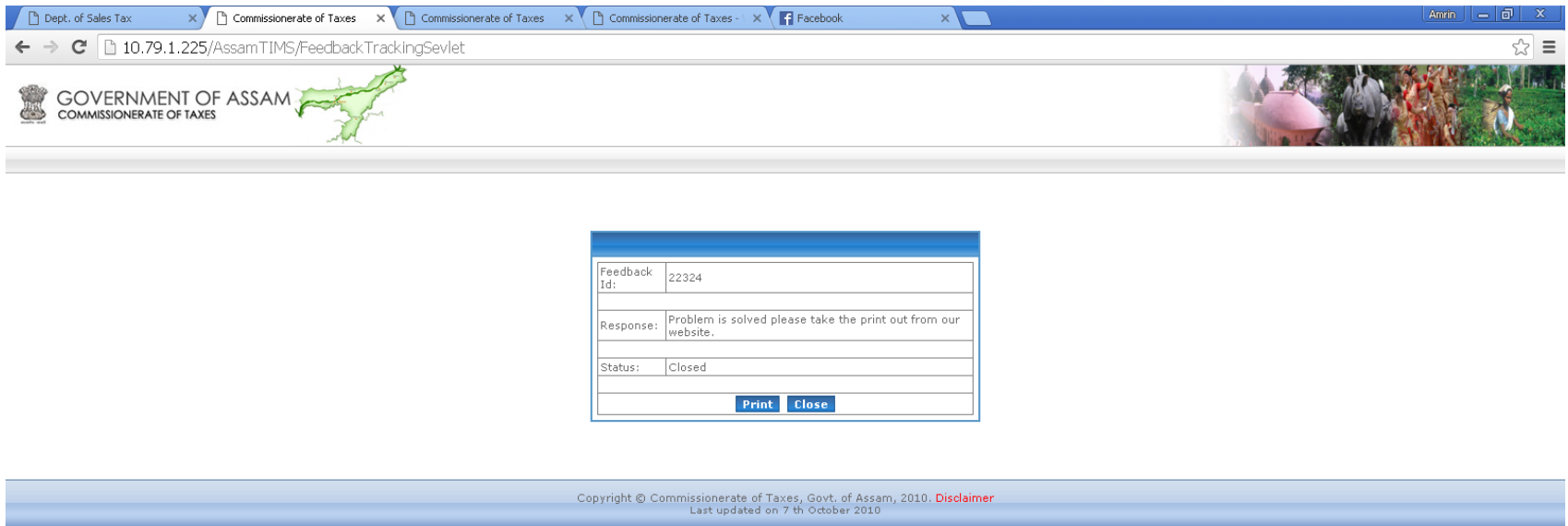
The screenshot shows a web browser window with the following elements:

- Browser tabs: Dept. of Sales Tax, Commissionerate of Taxes, Commissionerate of Taxes.
- Address bar: 10.79.1.225/AssamTIMS/FeedbackTrackingServlet
- Page header: GOVERNMENT OF ASSAM, COMMISSIONERATE OF TAXES, with a map of Assam and a photograph of people in a field.
- Feedback tracking table:

Feedback Id:	22324
Response:	In Progress
Status:	Open
Print Close	

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Last updated on 7 th October 2010

The following status will be shown after response is given by concerned unit officer In-charge.



Dept. of Sales Tax | Commissionerate of Taxes | Commissionerate of Taxes | Commissionerate of Taxes - | Facebook | Amrin

10.79.1.225/AssamTIMS/FeedbackTrackingServlet

GOVERNMENT OF ASSAM
COMMISSIONERATE OF TAXES

Feedback Id:	22324
Response:	Problem is solved please take the print out from our website.
Status:	Closed
Print Close	

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Last updated on 7 th October 2010

Feedback Administrator will login and assign the alerts to concerned location or units.

The screenshot shows a web browser window titled "Commissionerate of Taxes - Login Page - Microsoft Internet Explorer". The address bar displays "http://10.79.1.226/AssamTIMS/adminLoginScreen.jsp". The page header includes the Government of Assam logo and a map of Assam. The main content area features an "Admin Login" form with the following fields:

- User ID: ADMINF
- Password: [masked with dots]
- Location: Commissionerate of Taxes (dropdown menu)

Below the form are "Login" and "Reset" buttons. A message below the form states: "For best experience Internet Explorer or Mozilla Firefox is recommended." The footer contains copyright information: "Copyright © Commissionerate of Taxes, Govt. of Assam, 2010. Disclaimer. Last updated on 7 th October 2010". The Windows taskbar at the bottom shows the Start button, taskbar icons for "Commissionerate of T...", "Microsoft PowerPoint ...", and "Commissionerate of T...", and the system tray with the time "12:37".

Feedback Administrator will click on “View Assign Feedback”

The screenshot displays the 'Commissionerate of Taxes - Home Page' in Microsoft Internet Explorer. The browser's address bar shows the URL <http://10.79.1.226/AssamTIMS/adminNewFeedBack.jsp>. The page header features the Government of Assam logo and a map of Assam. A navigation bar includes 'Home' and 'Logout' links. The main content area is titled 'Admin Home' and contains three buttons: 'Report on Railway Consignments', 'Report on Vehicle Consignments', and 'View Assign Feedback'. A message below the buttons states: 'For best experience Internet Explorer or Mozilla Firefox is recommended.' The footer contains the text: 'Copyright © Commissionerate of Taxes, Govt. of Assam, 2010. Disclaimer. Last updated on 7th October 2010.' The Windows taskbar at the bottom shows the Start button, several open applications, and the system tray with the time 12:37.

Then the list of alerts will appear after clicking on “View Assign Feedback”. Then the Feedback Administrator click on the Feedback id to assign the complain/suggestion etc to the unit office from where the concerned “Unit Office In-charge” will give their response.

Commissionerate of Taxes - Admin Feedback - Microsoft Internet Explorer

Address: http://10.79.1.226/AssamTMS/adminFeedbackSuper.jsp

GOVERNMENT OF ASSAM
COMMISSIONERATE OF TAXES

Home Logout

Open Feedback

Sl.No.	Feedback Id	Name	Address	Type Of Message	Message Description	Date	Status
1	22324	RAJESH SHARMA	GANESHGURI, DISPUR, GHY-781006	Complaint	TCC not issued by unit office unit office name even after 15 days.	31/10/16	Open
2	22286	BENOD LAL ROY C/O M/S MEDICO	SEUNI-ALI , A.T. ROAD , JORHAT	Suggestion	PAN/EMAIL ETC VERRYFIED BUT UNABLE TO FILE MY SALESTAX RETURN	30/10/16	Open
3	22285	M/S MEDICO	SEUNI-ALI , A.T. ROAD , JORHAT	Suggestion	PAN/EMAIL ETC VERRYFIED BUT UNABLE TO FILE MY SALESTAX RETURN	30/10/16	Open
4	22284	M/S MEDICO	SEUNI-ALI , A.T. ROAD , JORHAT	Suggestion	PAN/EMAIL ETC VERRYFIED BUT UNABLE TO FILE MY SALESTAX RETURN	30/10/16	Open
5	22283	M/S MEDICO	SEUNI-ALI , A.T. ROAD , JORHAT	Suggestion	PAN/EMAIL ETC VERRYFIED BUT UNABLE TO FILE MY SALESTAX RETURN	30/10/16	Open
6	22263	Pradip Kumar Sen	M M Road Karimganj	Complaint	Submitted Tax Return of VAT for quarter jul to Sep for year 2016-17 but due to technical difficulties the site has not uploaded all particulars of the excel file filled upboth for original & revised returns	30/10/16	Open
7	22243	mahadev traders	dhekiajuli	Complaint	unable to open the newly generated online return . after providing user id 7& password it ask registration no. but we are unable to enter the same kindly guide us	29/10/16	Open
8	22223	dipankar dey	M.g.road, rangapara	Complaint	OTP for verification of mobile no is getting 40/45 minutes after submission. After getting whenever we put OTP,invalid OTP message coming out. what to do	29/10/16	Open
9	22203	RAASONS	JANATA ROAD PO DIGBOI	Complaint	e-file vat return for the month of august 2016 the message is found connection error occurred please solve the problems	28/10/16	Open
10	22183	Debsankar das	No.2 chatianguri, po & ps-bijnai	Complaint	Our main dealer is charging the vat on the net price of goods while we are purchasing the product in some commission.	28/10/16	Open
11	22143	ANURAG ROY	EAST CHOWKIDINGHEE, DIBRUGARH	Complaint	Please try to resolve the issue of login into www.tax.assam.gov.in of e-return service. Sales Tax Assessee of every hook & corner of Assam has been facing the problem regarding access into their sales tax e-service account since long period. Recently, it has been mandated by your office to submit all types of sales tax return through online only. If the problem remains continue how people can able to file their return on time. So please modify/rectify the disturbance of login immediately.	28/10/16	Open
12	22123	kd infotech	bongaigaon	Enquiry	what is procedure to generate road permit for individual customer inter state purchase. How to generate the form. Please do the needful.	27/10/16	Open
13	22103	moolchand prajapat	thaana road jorhat	Complaint	WE ARE NOT ABLE TO SUBMIT MONTHLY RETURN OF AUGUST & SEPTEMBER	27/10/16	Open
14	22083	FURNITURE KING	JYOTIKUCHI	Complaint	FIRST OF ALL WE ARE UNABLE TO LOGIN THROUGH MAIN WEBSITE LINK SINCE LAST 20 DAYS.NOW WE ARE PROVIDED WITH A IP ADDRESS 103.8.248.131, SOME HOW WE FILED OUR MONTHLY RETURN, BUT NOW WE ARE NOT PROVIDED WITH THE FACILITY TO MAKE VEHICLE DATA ENTRY FOR BRING THE GOODS IN THE STATE OF ASSAM FROM OUTSIDE THE STATE. KINDLY TREAT THIS AS MOST URGENT, AS OUR BUSINESS IS SUFFERING.	27/10/16	Open
15	22063	ANKIT BAID	MALIGAON	Complaint	The Dealer login to file returns is not available most of the time. Please ensure that it is working at all times. It wastes a lot of time for the filing of the returns	26/10/16	Open
16	22043	Bayer CropScience Ltd.	G.S.Road, Dispur	Suggestion	We are not able to log in for past couple of days and therefore not able to comply with your circular CT/COMP-52/2013/73 DTD 13-10-2016 CIRCULAR NO. 9/2016	26/10/16	Open
17	22023	Anjali S	Paltan Bazar	Complaint	TCC not issued	25/10/16	Open
18	22003	Manoj Singh Shekhawat	Asian Chair Craft, Gurgaon Haryana	Enquiry	can we despatch the Material to unregistered dealer/Individual without waybill in Joharat, Assam	25/10/16	Open
19	21963	Rajeev Saha	Hatigaon	Complaint	the site is not working	25/10/16	Open
20	21943	digbijoy paul	sati radhika road south haibargaon 782002	Enquiry	HOW CAN	20/10/16	Open

Done Internet

start Commissionerate of T... Microsoft PowerPoint ... Commissionerate of T... Commissionerate of T...

EN 13:24

Select the location from the drop down. Then click on Assign Feedback.

The screenshot shows the 'Commissionerate of Taxes - Admin Feedback' interface in Microsoft Internet Explorer. The main page features the Government of Assam logo and a list of feedback items under the 'Open Feedback' section. An 'Assign Feedback' modal window is open, displaying details for feedback ID 22324 and a dropdown menu for selecting a location.

Open Feedback Table:

Sl.No.	Feedback Id	Name
1	22324	RAJESH SHARMA
2	22286	BENOD LAL RAY
3	22285	M/S MEDICO
4	22284	M/S MEDICO
5	22283	M/S MEDICO
6	22263	Pradip Kumar
7	22243	mahadev tra
8	22223	dipankar dey
9	22203	RAASONS
10	22183	Debsankar d
11	22143	ANURAG ROY
12	22123	kd infotech
13	22103	moolchand pr
14	22083	FURNITURE K
15	22063	ANKIT BAID
16	22043	Bayer CropS
17	22023	Anjali S
18	22003	Manoj Singh
19	21963	Rajeev Saha
20	21943	digbijoy paul

Assign Feedback Form:

Feedback Id:	22324
Name:	RAJESH SHARMA
Address:	GANESHGURI, DISPUR, GHY-781006
Message Type:	Complaint
Message Description:	TCC not issued by unit office unit office name even after 15 days.
Date:	31/10/16
Location to Which Feedback Assigned:	--select--

Feedback List Table (Right Side):

	Date	Status
JRN	31/10/16	Open
JRN	30/10/16	Open
JRN	30/10/16	Open
JRN	30/10/16	Open
JRN	30/10/16	Open
but due to technical difficulties the site has not uploaded all particulars of the	30/10/16	Open
er id 7& password it ask registration no. but we are unable to enter the same	29/10/16	Open
ssion. After getting whenever we put OTP,invalid OTP message coming out.	29/10/16	Open
onnection error occurred please solve the problems	28/10/16	Open
e are purchasing the product in some commission.	28/10/16	Open
e-return service. Sales Tax Assessee of every hook & corner of Assam has been	28/10/16	Open
account since long period. Recently, it has been mandated by your office to	28/10/16	Open
in remains continue how people can able to file their return on time. So please	28/10/16	Open
er state purchase. How to generate the form. Please do the needful.	27/10/16	Open
EMBER	27/10/16	Open
INK SINCE LAST 20 DAYS.NOW WE ARE PROVIDED WITH A IP ADDRESS	27/10/16	Open
OW WE ARE NOT PROVIDED WITH THE FACILITY TO MAKE VEHICLE DATA	27/10/16	Open
SIDE THE STATE. KINDLY TREAT THIS AS MOST URGENT, AS OUR BUSINESS	27/10/16	Open
se ensure that it is working at all times. It wastes a lot of time for the filing of	26/10/16	Open
le to comply with your circular CT/COMP-52/2013/73 DTD 13-10-2016	26/10/16	Open
	25/10/16	Open
at waybill in Joharat, Assam	25/10/16	Open
	25/10/16	Open
	25/10/16	Open
	20/10/16	Open

Contd..

Commissionerate of Taxes - Admin Feedback - Microsoft Internet Explorer

Address: http://10.79.1.226/AssamTIMS/adminFeedbackSuper.jsp#

GOVERNMENT OF ASSAM
COMMISSIONERATE OF TAXES

Home

Open Feedback

Sl.No.	Feedback Id	Name
1	22323	Raju Sharma
2	22286	BENOD LAL R MEDICO
3	22285	M/S MEDICO
4	22284	M/S MEDICO
5	22283	M/S MEDICO
6	22263	Pradip Kumar
7	22243	mahadev tra
8	22223	dipankar dey
9	22203	RAASONS
10	22183	Debsankar d
11	22143	ANURAG ROY
12	22123	kd infotech
13	22103	moolchand p
14	22083	FURNITURE K
15	22063	ANKIT BAID
16	22043	Bayer CropS
17	22023	Anjali S
18	22003	Manoj Singh
19	21963	Rajeev Saha
20	21943	digbijoy paul

Assign Feedback

Feedback Id:

Name:

Address:

Message Type:

Message Description:

Date:

Location to Which Feedback Assigned: **Guwahati-A Unit**

Assign Feedback Cancel

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Logout

	Date	Status
JRN	31/10/16	Open
JRN	30/10/16	Open
JRN	30/10/16	Open
JRN	30/10/16	Open
JRN	30/10/16	Open
but due to technical difficulties the site has not uploaded all particulars of the	30/10/16	Open
er id 7& password it ask registration no. but we are unable to enter the same	29/10/16	Open
ssion. After getting whenever we put OTP,invalid OTP message coming out.	29/10/16	Open
onnection error occurred please solve the problems	28/10/16	Open
we are purchasing the product in some commission.	28/10/16	Open
e-return service. Sales Tax Assessee of every hook & corner of Assam has be	28/10/16	Open
account since long period. Recently, it has been mandated by your office to	28/10/16	Open
n remains continue how people can able to file their return on time. So please	28/10/16	Open
er state purchase. How to generate the form. Please do the needful.	27/10/16	Open
EMBER	27/10/16	Open
LINK SINCE LAST 20 DAYS.NOW WE ARE PROVIDED WITH A IP ADDRESS	27/10/16	Open
OW WE ARE NOT PROVIDED WITH THE FACILITY TO MAKE VEHICLE DATA	27/10/16	Open
SIDE THE STATE. KINDLY TREAT THIS AS MOST URGENT, AS OUR BUSINESS	27/10/16	Open
se ensure that it is working at all times. It wastes a lot of time for the filing of	26/10/16	Open
le to comply with your circular CT/COMP-52/2013/73 DTD 13-10-2016	26/10/16	Open
	25/10/16	Open
at waybill in Joharat, Assam	25/10/16	Open
	25/10/16	Open
	20/10/16	Open

Done Internet

start Commissionerate of T... Microsoft PowerPoint ... Commissionerate of T... Commissionerate of T... http://10.79.1.226 - ... EN 13:17

Contd...

The screenshot displays the 'Commissionerate of Taxes - Admin Feedback' interface in Microsoft Internet Explorer. The page header includes the logo of the Government of Assam and the Commissionerate of Taxes. The main content area is divided into two sections: 'Open Feedback' and 'Assign Feedback'.

Open Feedback Table:

Sl.No.	Feedback Id	Name
1	22324	RAJESH SHARMA
2	22286	BENOD LAL RAJ
3	22285	M/S MEDICO
4	22284	M/S MEDICO
5	22283	M/S MEDICO
6	22263	Pradip Kumar
7	22243	mahadev tra
8	22223	dipankar dey
9	22203	RAASONS
10	22183	Debsankar d
11	22143	ANURAG ROY
12	22123	kd infotech
13	22103	moolchand pr
14	22083	FURNITURE K
15	22063	ANKIT BAID
16	22043	Bayer CropS
17	22023	Anjali S
18	22003	Manoj Singh
19	21963	Rajeev Saha
20	21943	digbijoy paul

Assign Feedback Form:

Feedback Id:	22324
Name:	RAJESH SHARMA
Address:	GANESHGURI, DISPUR, GHY-781006
Message Type:	Complaint
Message Description:	TCC not issued by unit office unit office name even after 15 days.
Date:	31/10/16
Location to Which Feedback Assigned:	Guwahati-A Unit

Feedback Status Table (Right Side):

	Date	Status
JRN	31/10/16	Open
JRN	30/10/16	Open
JRN	30/10/16	Open
JRN	30/10/16	Open
JRN	30/10/16	Open
but due to technical difficulties the site has not uploaded all particulars of the	30/10/16	Open
er id 7& password it ask registration no. but we are unable to enter the same	29/10/16	Open
ssion. After getting whenever we put OTP,invalid OTP message coming out.	29/10/16	Open
onnection error occurred please solve the problems	28/10/16	Open
we are purchasing the product in some commission.	28/10/16	Open
e-return service. Sales Tax Assessee of every hook & corner of Assam has ce account since long period. Recently, it has been mandated by your office to n remains continue how people can able to file their return on time. So please	28/10/16	Open
er state purchase. How to generate the form. Please do the needful.	27/10/16	Open
EMBER	27/10/16	Open
INK SINCE LAST 20 DAYS.NOW WE ARE PROVIDED WITH A IP ADDRESS OW WE ARE NOT PROVIDED WITH THE FACILITY TO MAKE VEHICLE DATA SIDE THE STATE. KINDLY TREAT THIS AS MOST URGENT, AS OUR BUSINESS	27/10/16	Open
se ensure that it is working at all times. It wastes a lot of time for the filing of	26/10/16	Open
le to comply with your circular CT/COMP-52/2013/73 DTD 13-10-2016	26/10/16	Open
	25/10/16	Open
at waybill in Joharat, Assam	25/10/16	Open
	25/10/16	Open
	20/10/16	Open

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Then an alert message will come “ Feedback has been Assigned Successfully”, then click on “OK”.

The screenshot shows a Microsoft Internet Explorer browser window displaying the 'Commissionerate of Taxes - Admin Feedback' page. The page header includes the Government of Assam logo and the text 'COMMISSIONERATE OF TAXES'. A table titled 'Open Feedback' lists 20 feedback entries with columns for 'Sl.No.', 'Feedback Id', and 'Name'. A modal dialog box is overlaid on the page, displaying a yellow warning icon and the message 'Feedback Has Been Assigned Successfully' with an 'OK' button. The background page shows a table with columns for 'Date' and 'Status', containing various feedback entries and their dates.

Sl.No.	Feedback Id	Name
1	22286	BENOD LAL R MEDICO
2	22285	M/S MEDICO
3	22284	M/S MEDICO
4	22283	M/S MEDICO
5	22263	Pradip Kumar
6	22243	mahadev trad
7	22223	dipankar dey
8	22203	RAASONS
9	22183	Debsankar da
10	22143	ANURAG ROY
11	22123	kd infotech
12	22103	moolchand pr
13	22083	FURNITURE K
14	22063	ANKIT BAID
15	22043	Bayer CropS
16	22023	Anjali S
17	22003	Manoj Singh
18	21963	Rajeev Saha
19	21943	digbijoy paul
20	21927	digbijoy

Date	Status
30/10/16	Open
30/10/16	Open
30/10/16	Open
30/10/16	Open
30/10/16	Open
29/10/16	Open
29/10/16	Open
28/10/16	Open
28/10/16	Open
28/10/16	Open
27/10/16	Open
27/10/16	Open
27/10/16	Open
26/10/16	Open
26/10/16	Open
25/10/16	Open
25/10/16	Open
25/10/16	Open
20/10/16	Open
20/10/16	Open

In unit offices concern “Unit Office Incharge” will login to check the Queries.

The screenshot shows a Microsoft Internet Explorer browser window displaying the 'Commissionerate of Taxes - Login Page'. The address bar shows the URL: `http://10.79.1.226/AssamTIMS/adminLoginScreen.jsp`. The page header includes the Government of Assam logo and a map of Assam. The main content area features an 'Admin Login' form with the following fields:

- User ID:
- Password:
- Location:

Below the form are 'Login' and 'Reset' buttons. A message below the form reads: 'For best experience Internet Explorer or Mozilla Firefox is recommended.' At the bottom of the page, a footer contains: 'Copyright © Commissionerate of Taxes, Govt. of Assam, 2010. Disclaimer' and 'Last updated on 7 th October 2010'. The Windows taskbar at the bottom shows the Start button, taskbar icons for 'Commissionerate of T...', 'Microsoft PowerPoint ...', and 'Commissionerate of T...', and the system tray with the time '12:42'.

Then he/she need to click on “View Assign Feedback”.

The screenshot shows a Microsoft Internet Explorer browser window displaying the homepage of the Assam Commissionerate of Taxes. The address bar shows the URL: <http://10.79.1.226/AssamTIMS/adminNewFeedBack.jsp>. The page header includes the logo of the Government of Assam and the text "GOVERNMENT OF ASSAM COMMISSIONERATE OF TAXES". A navigation bar contains "Home" and "Logout" links. The main content area features a central blue box with the following options:

- Admin Home
- Report on Railway Consignments
- Report on Vehicle Consignments
- View Assign Feedback

Below this box, a message states: "For best experience Internet Explorer or Mozilla Firefox is recommended." At the bottom of the page, a footer contains the text: "Copyright © Commissionerate of Taxes, Govt. of Assam, 2010. Disclaimer Last updated on 7th October 2010". The Windows taskbar at the bottom shows the Start button, several open applications (Commissionerate of Taxes, Microsoft PowerPoint), and the system tray with the date and time (14:14).

Then the list of complaints/suggestions will shown to the Unit Office Incharge as shown below.

The screenshot displays the 'Admin Feedback' page of the Assam Tax Administration. The browser window title is 'Commissionerate of Taxes - Admin Feedback - Microsoft Internet Explorer'. The address bar shows the URL 'http://10.79.1.226/AssamTIMS/adminFeedback.jsp'. The page header includes the Government of Assam logo and the text 'GOVERNMENT OF ASSAM COMMISSIONERATE OF TAXES'. Below the header, there is a 'Home' link and a 'Logout' button. The main content area is titled 'Assigned Feedback' and contains a table with the following data:

Sl.No.	Feedback Id	Name	Address	Type Of Message	Message Description	Date	Status
1	22324	RAJESH SHARMA	GANESHGURI, DISPUR, GHY-781006	Complaint	TCC not issued by unit office unit office name even after 15 days.	31/10/16	Assigned

Below the table, there is a link: [View Closed and Rejected Feedback](#). At the bottom of the page, there is a copyright notice: 'Copyright © Commissionerate of Taxes, Govt. of Assam, 2010. Disclaimer Last updated on 7 th October 2010'. The Windows taskbar at the bottom shows the Start button, several open applications (Commissionerate of Taxes, Microsoft PowerPoint), and the system tray with the date and time (14:14).

One by one by opening each alert concern Unit Office Incharge can give their solution. After clicking on the query id the following screen will appear.

Commissionerate of Taxes - Admin Feedback - Microsoft Internet Explorer

Address: <http://10.79.1.226/AssamTIMS/adminFeedback.jsp#>

GOVERNMENT OF ASSAM
COMMISSIONERATE OF TAXES

Home Logout

Assigned Feedback

Sl.No.	Feedback Id	N
1	22324	R

Home Logout

Close Feedback

Feedback Id: 22324
Name: RAJESH SHARMA
Address: GANESHGURI, DISPUR, GHY-781006
Message Type: Complaint
Message Description: TCC not issued by unit office unit office name even after 15 days.
Date: 31/10/16
Status: Assigned

Remarks:

1000 character(s) remaining.

Close Feedback Reject Feedback Cancel

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Done Internet

start Commissionerate of T... Commissionerate of T... http://10.79.1.226 - ... Microsoft PowerPoint ... EN 14:15

Here Unit Office Incharge will give his/her remarks in the box below then click on “Close Remarks” or he can reject the Feedback by clicking on “Reject Feedback”.

Commissionerate of Taxes - Admin Feedback - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://10.79.1.226/AssamTIMS/adminFeedback.jsp#>

GOVERNMENT OF ASSAM
COMMISSIONERATE OF TAXES

Home Logout

Assigned Feedback

Sl.No.	Feedback Id	N
1	22324	R

Home Logout

Close Feedback

Feedback Id:	22324
Name:	RAJESH SHARMA
Address:	GANESHGURI, DISPUR, GHY-781006
Message Type:	Complaint
Message Description:	TCC not issued by unit office unit office name even after 15 days.
Date:	31/10/16
Status:	Assigned
Remarks:	<input type="text" value="Problem is solved please take the print out from our website."/>

939 character(s) remaining.

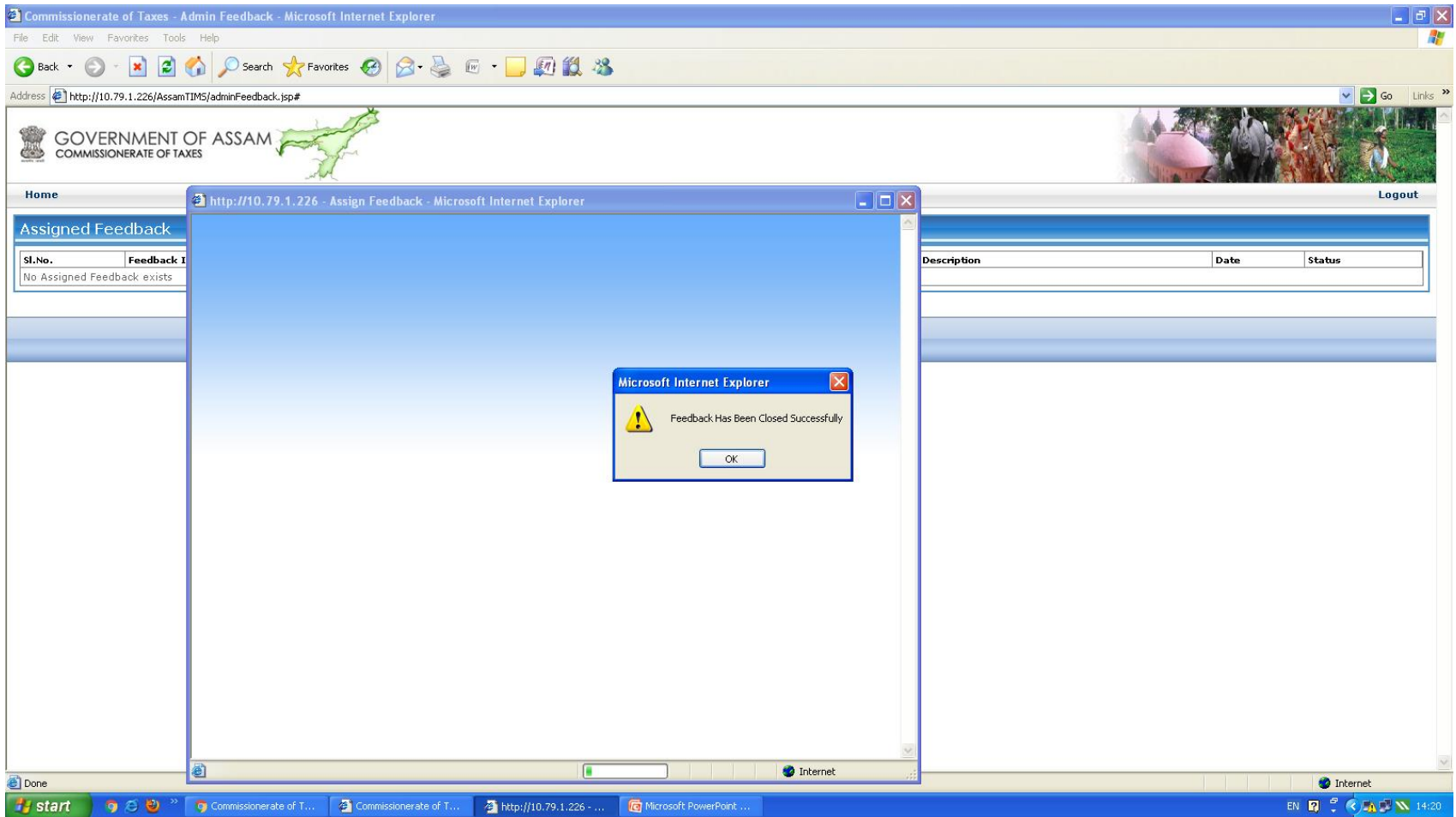
Close Feedback Reject Feedback Cancel

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Done Internet

start Commissionerate of T... Commissionerate of T... http://10.79.1.226 - ... Microsoft PowerPoint ... EN 14:20

After feedback has given by Unit Office Incharge the following message will appear as shown below.



Once feedback has given by Unit Office Incharge then dealer will come to know the status of the feed by checking in our website in the View Feedback option under “Feedback/ Contact Us” menu.

The screenshot shows a web browser window with the URL 10.79.1.225/AssamTimsInfo/content/contact_us.html. The page header features the logo of the Government of Assam and the Commissionerate of Taxes, along with a map of Assam and a traditional Assamese scene. The main navigation menu includes Home, Acts, Rules, Schedules, Tax Rates, Forms, Notifications, Clarifications, and Circulars. The 'Contact Us' page is displayed, featuring a sidebar with links to e-Services, Dealer Search, Statutory Form Search, User Manual, About Us, Feedback/Contact us, Links of Related sites, Industrial Concession, Composition Schemes, GST, RTI, and Right to Public Service. The main content area contains the following information:

Contact Us

[Post Feedback](#) [View Feedback](#)

COMMISSIONERATE OF TAXES
GOVT. OF ASSAM
KAR BHABAN
GANESHGURI, GUWAHATI
ASSAM, INDIA

PIN : 781 006

PHONE : +91 0361-2232513, +91 0361-2232670
FAX : +91 0361-2232677

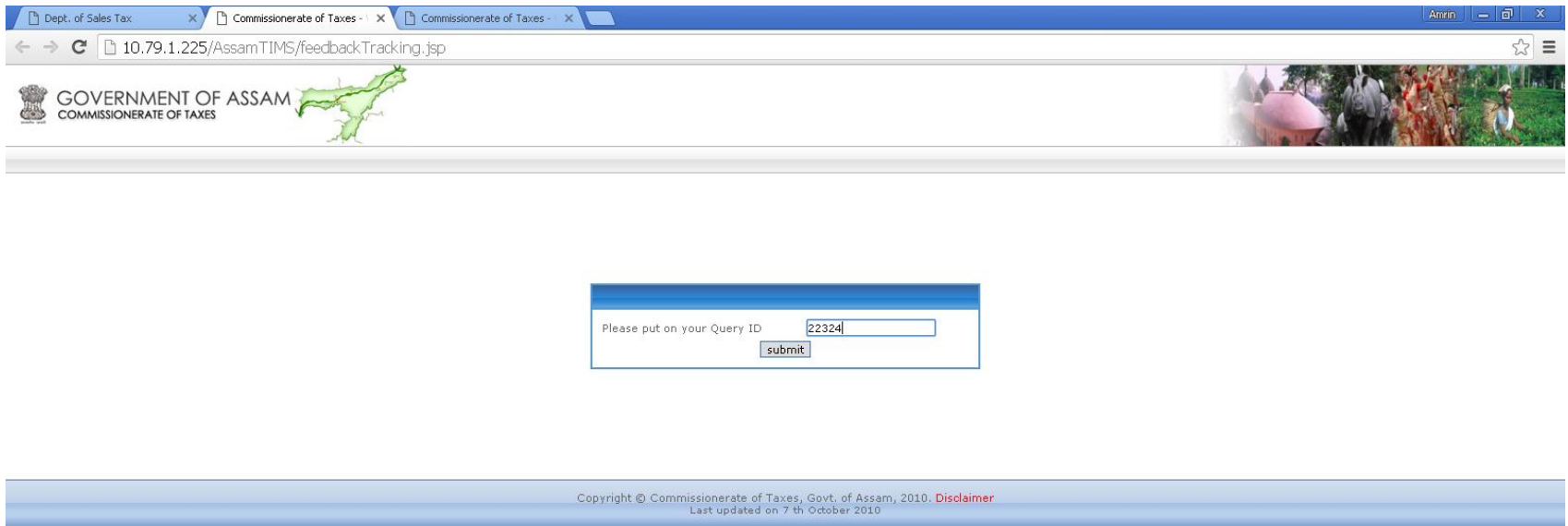
HELPDESK NUMBER: +91 0361-2232661, +91 0361-2232664, +91 0361-2232663, +91 0361-2232619

E-MAIL :: cot@assam.gov.in

Commissionerate of Taxes values your suggestions in its endeavour to provide better services to the citizens of Assam. You are also welcome to lodge any [complaints](#) / [suggestions](#) online or email us your queries.

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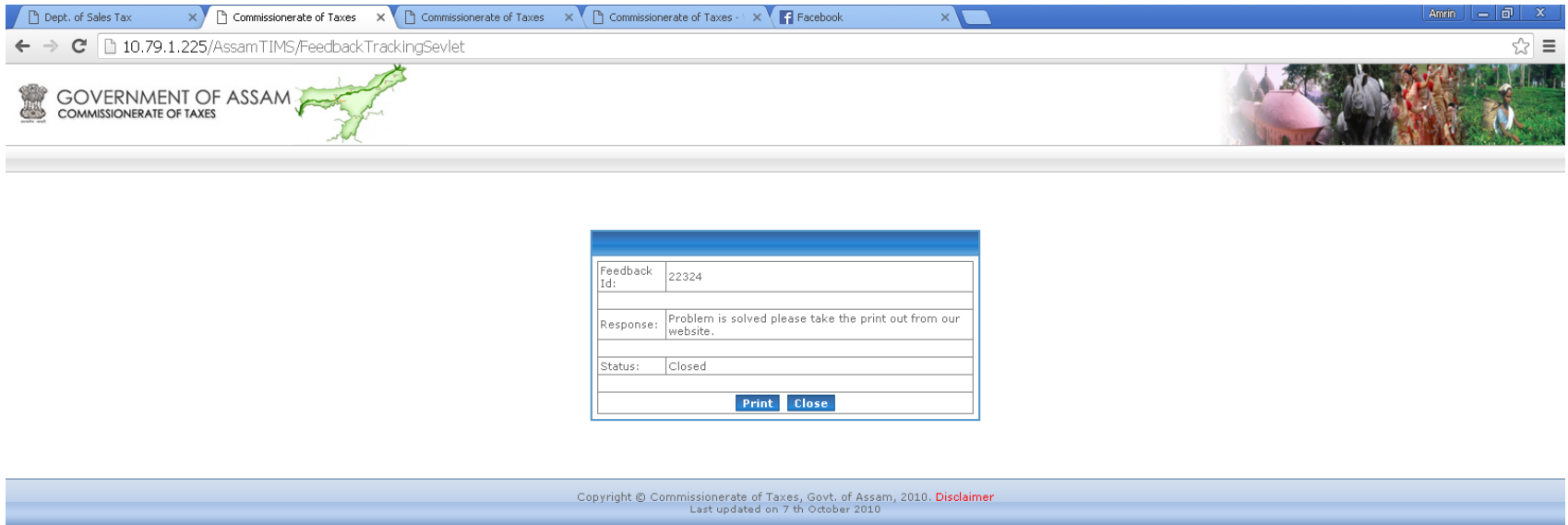
After clicking on “**View Feedback**” the below screen will appear where the dealer need to type their “**Query ID**” then click on submit.



The screenshot shows a web browser window with the following elements:

- Browser Tabs:** Three tabs are open, all titled "Commissionerate of Taxes".
- Address Bar:** The URL is "10.79.1.225/AssamTIMS/feedbackTracking.jsp".
- Page Header:** On the left, the logo of the Government of Assam and the text "GOVERNMENT OF ASSAM COMMISSIONERATE OF TAXES" are displayed. On the right, there is a banner image showing people in a field.
- Form:** A central form box contains the text "Please put on your Query ID" followed by a text input field containing the value "22324" and a "submit" button.
- Page Footer:** A blue bar at the bottom contains the text "Copyright © Commissionerate of Taxes, Govt. of Assam, 2010. Disclaimer" and "Last updated on 7 th October 2010".

The following status will shown after response given by concern “AO”.



Dept. of Sales Tax | Commissionerate of Taxes | Commissionerate of Taxes | Commissionerate of Taxes - | Facebook | Amrin

10.79.1.225/AssamTIMS/FeedbackTrackingServlet

GOVERNMENT OF ASSAM
COMMISSIONERATE OF TAXES

Feedback Id:	22324
Response:	Problem is solved please take the print out from our website.
Status:	Closed
Print Close	

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Last updated on 7 th October 2010